CITY OF Lethbridge

GATEWAY TO OPPORTUNITY

October 28, 2024

Oki,

Keeping Lethbridge on the move in winter

You are receiving this letter as your home is on a designated snow route.

Each winter, City of Lethbridge Transportation Operations staff provide snow and ice control services to keep Lethbridge safely on the move. Snow routes are key roadways within the city that are identified as critical for the movement of traffic and so, must be cleared regularly.

Last winter, the City implemented Phase 2 of the approved changes to snow clearing practices. The segment of street adjacent to your property will continue to be part of the snow route network this winter season.

When you see snow, make sure you know

When snow routes are active, do not use on-street parking lanes. Twenty-four hours after routes have been activated, vehicles parked on-street may be subject to ticketing. On-street parking will not be permitted until the snow is cleared and parking restrictions are lifted. To keep snow plowing efficient and avoid tickets, use these tools to stay informed:

- Download the **Lethbridge Loop app** on your mobile device to receive custom snow route alerts (and other city services).
- Follow our social media channels:
  - **City of Lethbridge - City Hall**
  - **cityoflethbridge**
  - **@LethbridgeCity**
- Visit lethbride.ca and check the **News Centre** for up-to-date announcements.
- Visit **Lethbridge.ca/snow**
- **Call 311** to verify snow route status

lethbridge311

lethbridge.ca

Transportation Operations, City Hall
910 – 4th Avenue South
Lethbridge, AB, T1J 0P6

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CITY OF Lethbridge

GATEWAY TO OPPORTUNITY

Look for the signs

If you see the blue snowflake sign, this roadway is part of a snow route and parking restrictions will apply this winter. On-street parking lanes will be subject to temporary parking restrictions and enforcement.

Find out if snow routes are active before you park near snow route signs with a blue snowflake tab. When you see snow, make sure you know!

Snow plowing

Plowing is the most efficient way to clear roadways. In your area, snow will be plowed to the right of the road and a windrow may develop along driveways, curbs, and boulevards. This may require shoveling after the plows have passed.

Have a parking plan

If you regularly park on a street that is on a snow route you will need to identify an alternative place to park when snow routes are active. Parking alternatives include utilizing driveways, garages, and parking on nearby streets that are not part of the snow route network.

Find out more

For helpful snow route notification tools, maps, and information about the changes and to provide feedback scan this QR code with your mobile device or visit Lethbridge.ca/snow.

We thank all snow route residents for their cooperation and input so far. You can find out what we heard and how we've integrated that feedback by viewing the web pages listed above.

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SNOW ROUTE WINDROW ASSISTANCE SERVICE

Registration is optional, but sign up **MUST** be completed by September 27.

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The City is piloting a new program open to residents who live on a snow route and experience challenges clearing windrows after plowing.

- Designed to support those facing challenges with mobility and accessibility related to navigating windrows, and who do not have an alternative solution.
- Provides an option that will create a parking-to-home access point for one vehicle per home, 24 to 72 hours after snow routes have been plowed.
- Residents are still responsible for clearing all other snow on their property and sidewalks.

Sign up by calling 311 between September 16 - 27

- To be part of the pilot program this winter, snow route residents with accessibility or mobility challenges need to call within this two week sign-up window.
- Mark your calendar & call 311 to find out more information and to sign up.
- Residents cannot sign up before September 16.

lethbridge311

Learn more at **lethbridge.ca/snow**

Snow Route
Parking Restrictions

COURTESY REMINDER

This vehicle is parked on-street while snow routes are active and temporary parking restrictions apply. Parking tickets will be issued moving forward.

Look for the signs.

If you see the **blue snowflake sign,** this area is part of a snow route and parking restrictions will apply.

CITY OF Lethbridge

When you see snow, make sure you know.

New enforcement measures help make sure local streets are cleared quickly and effectively. Stay informed:

- Download the **Lethbridge Loop app** on your mobile device to receive custom alerts for snow routes (and other city services).
- For more information on changes, maps, notification tools and to provide feedback scan this QR code with your mobile device or visit **lethbridge.ca/snow**

311chat

If you have any questions or concerns, contact 311 for more information.

CITY OF Lethbridge

CITY OF Lethbridge

GATEWAY TO OPPORTUNITY

October 28, 2024

Oki and hello,

Snow Route Windrow Assistance Service Confirmation

Your household is subscribed to the Windrow Assistance Service for winter 2024/2025.

This service has been developed to assist:

- Residents who live on snow routes; and
- have mobility and accessibility challenges related to navigating and clearing windrows caused by plowing to the right when snow routes are activated in Lethbridge.

In heavy snow conditions, snow routes are activated and these roadways are plowed by pushing snow to the right of the road, thereby creating a windrow. The new Windrow Assistance Service will be piloted to create a passage through the windrows that develop along driveways and curbs.

Important Service Details

- The service is delivered from November 1 – April 1.
- When snow routes are activated, the service will begin after Priority 1 plowing and snow route plowing has been completed.
- It can take 24 - 72 hours after a snowfall has **ended** a passage to be cleared through the windrow. If a faster level of service is required, or if you need your entire driveway cleared, you may prefer to hire a private snow clearing company.
- Windrows are cleared only once after snow routes are plowed.
- The service will provide a clearing that allows enough space for one car to pass through the street-edge of a driveway. If no driveway is present, a passage through the windrow along the curb will be created, enabling access to one on-street parking spot.
- The snow is deposited on boulevard areas or the subscribing homeowner's property adjacent to the driveway or designated curb.

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- Windrow snow clearing doesn't clear to bare pavement, to ensure there is no damage to the curb or sod.
- This service includes clearing one windrow per address and does not apply to private or non-municipal roads.

When you see snow, make sure you know

When snow routes are active, do not use on-street parking lanes. Twenty-four hours after routes have been activated, vehicles parked on-street may be subject to ticketing. On-street parking will not be permitted until the snow is cleared and parking restrictions are lifted. To keep snow plowing efficient and avoid tickets, use these tools to stay informed:

- Download the **Lethbridge Loop app** on your mobile device to receive custom snow route alerts (and other city services).
- Follow our social media channels:
  - **City of Lethbridge - City Hall**
  - **cityoflethbridge**
  - **@LethbridgeCity**
- Visit lethbride.ca and check the **News Centre** for up-to-date announcements.
- Visit **Lethbridge.ca/snow**
- **Call 311** to verify snow route status.

Find out more

For helpful snow route notification tools, maps, and information about the changes and to provide feedback scan this QR code with your mobile device or visit Lethbridge.ca/snow.

We thank all snow route residents for their cooperation and input so far. You can find out what we heard and how we've integrated that feedback by viewing the web pages listed above.

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Windrow Assistance Service: At-the-curb support

Additional tools to help identify and maintain access.

The windrow assistance service at-the-curb option accommodates snow route residents who use on-street parking when there is no driveway on the property. The following tools will help to identify at-the-curb clearings and maintain access after parking restrictions are lifted:

1. Identifying at-the-curb clearings that are part of the service

Paint indications will be marked after each clearing.

After the windrow clearing has been created, paint marks will be made in the snow to indicate the opening. This will help community members identify which spaces to avoid parking in when using on-street parking along snow routes. The City will remind the community to look for these indicators when communicating about snow routes.

Window decal is provided to identify subscribing households.

The vinyl snowman window decal included in this package is an *optional tool* for residents. The unique design is another visual indicator that will be used to remind the community to keep on-street spots accessible. Subscribers at-the-curb may choose to place this decal in a visible spot on a window facing the street in front of their home so on-street parking users can easily identify which home requires the windrow opening.

2. Maintaining consistent access to at-the-curb clearings

Notice cards are provided to help share information.

Notice cards are an *optional tool* that can assist residents with informing neighbours and visitors to keep the windrow clearing accessible. Here are some tips and ideas on using notice cards:

- **Take a proactive approach.** Notice cards can be shared with neighbours to make them aware of the designated access point that your household requires.
- **Alert on-street parking users**. Subscribers can use notice cards as a reminder notice for any visitors who block access to a windrow clearing during the season.
- The notice cards are waterproof and durable for use in all weather.
- Address and/or location description can be filled in using pencil or permanent marker (pen ink is not water-resistant).

Thank you for your participation.

The City of Lethbridge enforces temporary parking restrictions along snow routes to ensure plows can move swiftly and efficiently; however, on-street parking near a curb opening will not be enforced after parking restrictions are lifted. Thank you for your participation in using these additional tools that help identify and maintain access to at-the-curb windrow clearings.

As the new service is being piloted this winter, the City anticipates opportunities for improvements along the way. Feedback on the service and tools can be provided online by scanning the QR code below or visit Lethbridge.ca/snow.

Find out more

For helpful snow route notification tools, maps, and project information, and to provide feedback scan this QR code with your mobile device, visit Lethbridge.ca/snow, or call or chat online with 311.

We thank all snow route residents for their cooperation and input so far. You can find out what we heard and how we've integrated that feedback with the contact information provided above.

Transportation Operations, City Hall
910 – 4th Avenue South
Lethbridge, AB, T1J 0P6

Snow Route Windrow Assistance Service

Hi neighbour! When snow routes are activated, a passage will be cleared through the windrow at the curb of this location:

The Windrow Assistance Service helps ensure that I have parking-to-home access after snow route plowing. Thank you for keeping this parking spot available after snow route activations!

CITY OF Lethbridge

The Snow Route Windrow Assistance Service is designed for residents who experience additional challenges navigating windrows.

1. A passage through the windrow at the driveway or curb parking is created to ensure these residents can maintain mobility and accessibility after snow route plowing.
2. As a reminder to keep this spot open, curb clearings will be marked with paint.
3. In addition, subscribers may choose to place a snowman decal in their front window.

The City of Lethbridge thanks the community and neighbours for protecting and respecting these access points.

Learn More

- Scan the QR code or visit **lethbridge.ca/snow**
- Call or chat with 311

CITY OF Lethbridge

NEWS RELEASE

For Immediate Release
September 3, 2024

Snow route residents facing mobility challenges can sign up for windrow assistance

While we're still enjoying summer weather, residents who live on snow routes are asked to consider an optional service that will be piloted this winter. In the first two weeks of September, the City will hand-deliver postcards to each home along snow routes with more information about the new Snow Route Windrow Assistance Service.

"Snow clearing practices were adjusted in the last two years and have resulted in significant cost savings with more roads plowed, more often," says Juliane Ruck, Transportation Operations Manager. "This is important, but feedback indicated that the effects can be disproportionate for some residents. The aim is to balance the financial benefits with community needs."

This new service is an amendment made to Phase 2 of the Snow and Ice Control Changes, approved by City Council on July 9, 2024, designed to help residents who need extra mobility support during the winter. When snow routes are activated, snow is plowed to the right of the roadway, creating a windrow along curbs and driveways. This windrow can be especially difficult to navigate for residents who face mobility challenges. The service can help by creating a passage in the windrow at the driveway, or if no driveway exists, at the curb near an on-street parking location.

Call 311 to sign up from September 16 – 27

Snow route residents are encouraged to learn about the service and if applicable, call 311 between September 16 -27 to register. The sign-up window is the only time residents can subscribe for the 2024/2025 winter season and no early sign-up will be available.

"We recognize that it's early in the year to think about snow," says Ruck. "But we need to make sure we have enough resources allocated for this winter. We won't have further capacity to add snow route residents to the program later in the season."

During the call, residents will be given more details and if signing up, asked to provide personal and property information related to delivering the service.

Service expectations

Before signing up for the program, snow route residents are encouraged to learn about how the service is delivered to determine if it will meet their needs.

One windrow passage will be created per property and service may be delivered up to three days after snow routes are plowed. Residents will continue to be responsible for clearing sidewalks, pathways, and other snow on their property. If a faster level of service is required, or if you need your entire driveway cleared, you may prefer to hire a private snow-clearing company as part of your property maintenance or identify family, friends, or neighbours who can assist with shoveling.

Following the conclusion of the 2024/2025 winter season, feedback will be sought from those residents who signed up and the findings will be reported back to City Council for review.

To learn more about the City's changes to winter operations for roadways can visit lethbridge.ca/snow or connect with 311 for more information.

For Public Inquiries:
Call 311 |Monday to Friday, 8 a.m. to 4:30 p.m.

lethbridge311

PUBLIC SERVICE ANNOUNCEMENT

CITY OF Lethbridge

For Immediate Release
September 17, 2024

Windrow assistance sign-up now open

Residents who live on snow routes can now call 311 to sign up for the Windrow Assistance Service. During the winter season, when snow routes are activated, snow is plowed to the right of the road and forms windrows. The Windrow Assistance Service is intended for residents who live on snow routes and have mobility challenges related to navigating windrows. The new service is being piloted this winter to create a parking-to-home access passage through the windrow for those who subscribe.

Sign up until September 27

Snow route residents are encouraged to learn about the service and if applicable, call 311 between September 16 -27 to register. The sign-up window is the only time residents can subscribe for the 2024/2025 winter season. This is to ensure enough resources can be allocated to the number of homes who subscribe. No late sign-up will be permitted.

During the call, residents will be given more details and if signing up, asked to provide personal and property information related to delivering the service.

Service expectations

Before signing up for the program, snow route residents are encouraged to learn about how the service is delivered to determine if it will meet their needs.

One windrow passage will be created per property and service may be delivered up to three days after snow routes are plowed. Residents will continue to be responsible for clearing sidewalks, pathways, and other snow on their property. If a faster level of service is required, or if an entire driveway needs clearing, you may prefer to hire a private snow-clearing company. Other options include identifying family, friends, or neighbours who can assist with shoveling.

Following the conclusion of the 2024/2025 winter season, feedback will be sought from those residents who signed up and the findings will be reported back to City Council for review.

To learn more about the City's changes to winter operations for roadways can visit lethbridge.ca/snow or connect with 311 for more information.

For Public Inquiries:
Call or chat with 311 | Monday to Friday, 8 a.m. to 4:30 p.m.

lethbridge311

NEWS RELEASE

For Immediate Release
November 1, 2024

Keeping Lethbridge on the move in winter – snow route season has started

Winter is just around the corner and today marks the start of the second season of snow routes in Lethbridge. Snow routes can be activated anytime from November 1 – April 1 when deemed necessary by Transportation Operations.

When the routes are declared active, temporary on-street parking restrictions apply. Residents and visitors must move their vehicles off roadways until plowing is complete and restrictions are lifted. After plowing, ice and snow melts off the road sooner than non-plowed areas and resulting in overall better driving conditions for winter. Snow is pushed to the right side of the road leaving a windrow along boulevards, driveways, and curbs.

"Our crews and equipment are ready to tackle winter weather with plowing, sanding, and de-icing," says Juliane Ruck, Transportation Operations Manager. "As we prepare to keep Lethbridge on the move, residents can take action by winterizing their vehicles, planning more time for their commute, and making sure they're aware of snow route parking restrictions."

The snow route network includes 83 kilometers of residential roadways that are plowed sooner during heavy snow conditions. As residential roads were historically only cleared on rare occasions, these routes provide the community with more residential plowing, more often, while still containing overall snow removal costs.

A Windrow Assistance Service will be piloted this season.

Last season's feedback from affected residents and the community provided was considered, along with operational needs, to develop modifications. This year, a new Windrow Assistance Service is being piloted to help residents along snow routes who struggle to manage the windrow.

"The pilot subscription service helps to provide a clearing so these residents can have access to their property if they can't remove the snow themselves," says Ruck. "There are approximately 500 homes along the snow routes who have signed up due to mobility or accessibility challenges."

When you see snow, stay in the know.

The community is reminded to look out for the blue snowflake tab on snow route parking signs and check the status of snow routes before parking on-street this winter.

Snow route residents and on-street parking users are encouraged to:

- Download the Lethbridge Loop app for notifications.
- Have an alternative parking plan for when snow routes are activated.
- Stay informed and engaged with all City of Lethbridge news by subscribing to receive News Releases, Public Service Announcements (PSAs) and Our Stories directly to their inboxes. Subscribing is as easy as heading to lethbridge.ca/subscribe and following the prompts.
- Leave Windrow Assistance clearings at-the-curb accessible to those who need them. These will be marked with paint after each clearing.

To learn more about this project, follow the live snow clearing maps, access notification tools and provide feedback, visit Get Involved Lethbridge: Snow and Ice Control Changes.

Visit lethbridge.ca/snow or call or chat online with 311 for more information on snow and ice control in Lethbridge.

Media contact
media@lethbridge.ca

PUBLIC SERVICE ANNOUNCEMENT

CITY OF Lethbridge

For Immediate Release
November 24, 2024

Snow Routes Declared Active

The City of Lethbridge has declared that snow routes will be active by tomorrow at 9 am, November 25, 2024. The community is advised that parking restrictions will be in effect along these routes.

Snow Routes: Snow routes can become active any time during the season whenever snow creates unsafe driving conditions, as determined by City Transportation Operations.

- Snow routes are identified with a blue snowflake tab above snow route parking signs. The community is reminded to look for the signs and make sure they are aware of the snow route status before using the adjacent on-street parking.

Vehicle Parking: To facilitate safe and swift operations, residents along snow routes are advised to move all vehicles from the snow route parking lanes. Alternative parking includes driveways, rear parking pads and along streets that are not part of a snow route.

- Vehicles left in parking lanes while snow routes are active will be subject to parking tickets.
- Large equipment can damage vehicles while operating.
- Equipment will plow windrows around vehicles left in parking lanes.
- Vehicles can be parked on snow routes again when the City deactivates snow routes.

Windrow Assistance Service: The City is piloting a new service open to residents who live on a snow route and experience mobility and accessibility challenges related to navigating windrows. The City has a contractor engaged that will clear a passage through the windrow for home-to-parking access for residents that have subscribed to the program.

If there is no driveway on the property, the resident requires a windrow passage at-the-curb. When on-street parking resumes on snow routes, the community is asked to avoid parking in front of these passages. These spots will be marked with paint for visibility and some subscribers will display a snowman sticker in the window of their home.

When you see snow, stay in the know: Snow routes can become active any time during the season whenever snow creates unsafe driving conditions, as determined by City Transportation Operations. For up to date information, residents are encouraged to:

- Sign up for app notifications,
- View the live snow plow tracking map
- Follow our social media channels
- Subscribe to the New Centre for up-to-date announcements
- Visiting Lethbridge.ca/snow
- Call 311 with inquiries Monday to Friday, 8 am – 4:30 pm

Media Contact:
media@lethbridge.ca

PUBLIC SERVICE ANNOUNCEMENT

CITY OF Lethbridge

For Immediate Release
November 27, 2024

Snow Routes No Longer Active, On-Street Parking Can Resume

Snow routes will no longer be active **as of 4 pm today**, November 27, 2024, and on-street parking can resume along these roadways.

The City of Lethbridge thanks all affected residences and snow route users for their cooperation.

Snow Routes can become active any time during the season whenever snow creates unsafe driving conditions, as determined by City Transportation Operations.

Windrow Assistance Service: The City is piloting a new service open to residents who live on a snow route and experience mobility and accessibility challenges related to navigating windrows. The service clears a passage through the windrow to enable home-to-parking access.

- If there is no driveway on the property, the resident requires a windrow passage at-the-curb. Once on-parking resumes on snow routes, the community is asked to avoid parking in front of these passages. These spots will be marked with paint for visibility.

When you see snow, stay in the know: Snow routes can become active any time during the season whenever snow creates unsafe driving conditions, as determined by City Transportation Operations.

- Snow routes are identified with a blue snowflake tab above snow route parking signs. The community is reminded to look for the signs and make sure they are aware of snow route statuses before using the adjacent on-street parking.

- Residents are encouraged to sign up for app notifications, view live snow plow tracking maps and provide feedback by visiting Get Involved Lethbridge: Community Survey on Snow Route Changes or call 311 with inquiries Monday to Friday, 8 am – 4:30 pm.

For Public Inquiries:
Call 311 | Monday to Friday, 8 a.m. to 4:30 p.m.

NEWS RELEASE

For Immediate Release
February 14, 2025

Share your feedback on snow routes and windrow assistance

The City of Lethbridge wants your feedback on snow routes and the windrow assistance pilot. A new snow route network was implemented in the 2023/2024 season. The changes affected 80 kms of roadway around the city and the Transportation Operations department would like to hear the community's thoughts and experiences.

An online survey is now open until March 23, 2025 and is intended to collect input from anyone affected by the changes, including:

- residents who live along snow routes,
- subscribers to the Windrow Assistance Service pilot,
- those who used affected roadways for getting around the city.

The information from this survey will be included in public reporting and considered in planning for the next winter season.

"Based on community input last year, we piloted a Windrow Assistance Service to help balance community needs with cost savings and we'd like to hear from subscribers and affected residents." says Juliane Ruck, Manager, Transportation Operations. "We've only had to activate snow routes once this season, so we're leaving the survey open for a longer duration so people can respond when snow is top-of-mind."

Residents who live on snow routes and have downloaded the Lethbridge Loop app or signed up for notifications, will receive an automated message with a survey link. All community members can access the survey by visiting Get Involved Lethbridge: Snow Control Service Level Changes or by calling 311.

Anyone who completes a survey will have the opportunity to enter a draw for a custom prize package: a leaf/snow blower and a ride-along Transportation experience. The winner will need to comply with the City's standard contest terms and conditions to claim their prize and will be notified by the end of April.

For more information on snow and ice control changes and full project details visit Get Involved Lethbridge: Snow Control Service Level Changes or call or chat with 311.

For Public Inquiries:

Call 311 | Monday to Friday, 8 a.m. to 4:30 p.m.

lethbridge311

CITY OF Lethbridge

MIGHTY NEIGHBOURS

WINTER WARRIOR EDITION

Do you have a snow hero, poop-scooper or a gutter-buddy in your neighbourhood?

Nominate a Mighty Neighbour

MIGHTY NEIGHBOURS

SNOW-HERO STEVE

Shoveling his way to a warmer, kinder neighbourhood ... snow hero to the rescue!

Nominate a Mighty Neighbour

CITY OF Lethbridge

MIGHTY NEIGHBOUR MONDAY

Your stories about real local heroes!

"

My neighbour is out as the sun rises helping many neighbours with snow shoveling, yard cleanup, cutting other's grass and just being an all-round friend and helper. When rainstorms leave debris and leaves in the gutters, he not only cleans the ones near his house, but does it for his whole street. He takes great pride in his neighbourhood, and volunteers wherever there is a need.

"

Nominate your mighty neighbour!

Transportation Operations: Snow and Ice Control

SNOW & ICE CONTROL INFORMATION

WHERE WE PLOW

Priority 1 – 24 hours

- Major roadways that provide access to different areas of the city and highways. Whoop Up Drive and Scenic Drive are examples of Priority 1 roadways.

Priority 2 – 48 hours

- Roads that provide access to public buildings and neighborhoods around the city
- Snow can be plowed to the side or center of road without obstructing traffic
- Some are treated as snow routes in heavy snow conditions

Priority 3 - 72 hours

- Roads that provide access to public buildings and neighborhoods around the city
- Snow can be plowed to the side or center of road without obstructing traffic
- Some are treated as snow routes in heavy snow conditions

We plow **205** kms of roads

+ another **83** kms when snow routes are activated

HOW WE PLOW

19 Operators

12 Plows

- When it snows, crews will be out clearing and sanding roads all day and night.
- Major roads need a formation of 5 trucks at once to complete.
- Once the Priority 1 roads have been plowed, the equipment will be sent to the next priority, as well as snow routes if they've been activated.

Sanding Routes

- Applied with plowing
- Spot application on intersections, corners and inclines

Active Transportation

- Protected bike lanes
- Crosswalks
- Pathways adjacent to priority routes
- Push button access

City of Lethbridge

Transportation Operations: Snow and Ice Control

What are snow routes?

- Snow route activations on main residential roads
- Snow is plowed to the right of the road
- Parking restrictions enforced
- Less snow removal throughout city

Plowing Service

Windrows to the right

- Main roads and snow routes
- Total plowed roads increased to 286 km (from 200 km)

Removal Service

Center windrows removed

- Schools, hospital, downtown areas
- Total snow removal roads decreased to 18 km (from 106 km)

Get Informed, Get Involved

Look for the signs.

If you see the **blue snowflake sign,** parking restrictions will apply this winter

(on-street parking around schools and hospitals will not be affected by the changes)

When you see snow, stay in the know.

- Download the **Lethbridge Loop app** on your mobile device to receive custom alerts for snow routes (and other city services).
- Follow our social media channels:
  - **City of Lethbridge - City Hall**
  - **cityoflethbridge**
  - **@LethbridgeCity**
- Visit lethbridge.ca and check the **News Centre** for up to date announcements.
- Visit **lethbridge.ca/snow**
- **Call 311** to verify snow route status.

For project info visit lethbridge.ca/snow or scan this QR code.

CITY OF Lethbridge

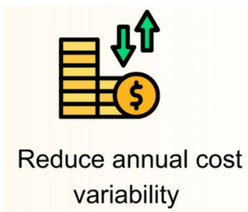
Transportation Operations: Snow and Ice Control

25 x less

How do snow routes affect the community?

Financial Impacts

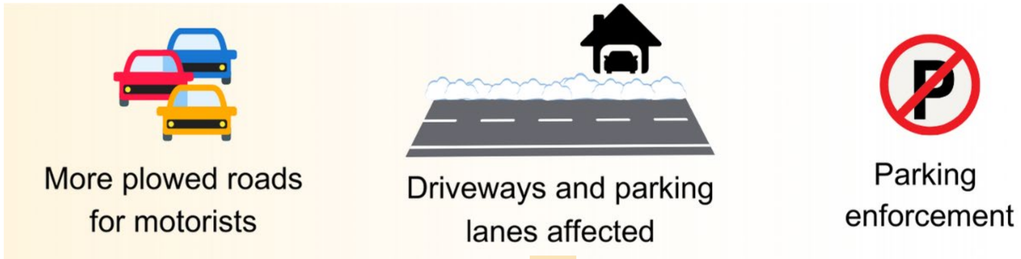
Plowing is cost-efficient.
Plowing - $258/km
Snow removal - $6766/km



Stabilizes costs from year to year, and limits weather-dependent overspending.

More resources are freed to **plow more** roadways, more frequently.

Community Impacts and Feedback



Top 4 driveway and parking lane issues:

1. Windrows along curbs created a barrier to accessing sidewalks.
2. Parking lanes were not cleared well enough when vehicles were not moved.
3. Windrows were challenging to remove.
4. Windrows create a barrier to accessing driveways.

Do you or someone you know live on a snow route and need help with windrows?

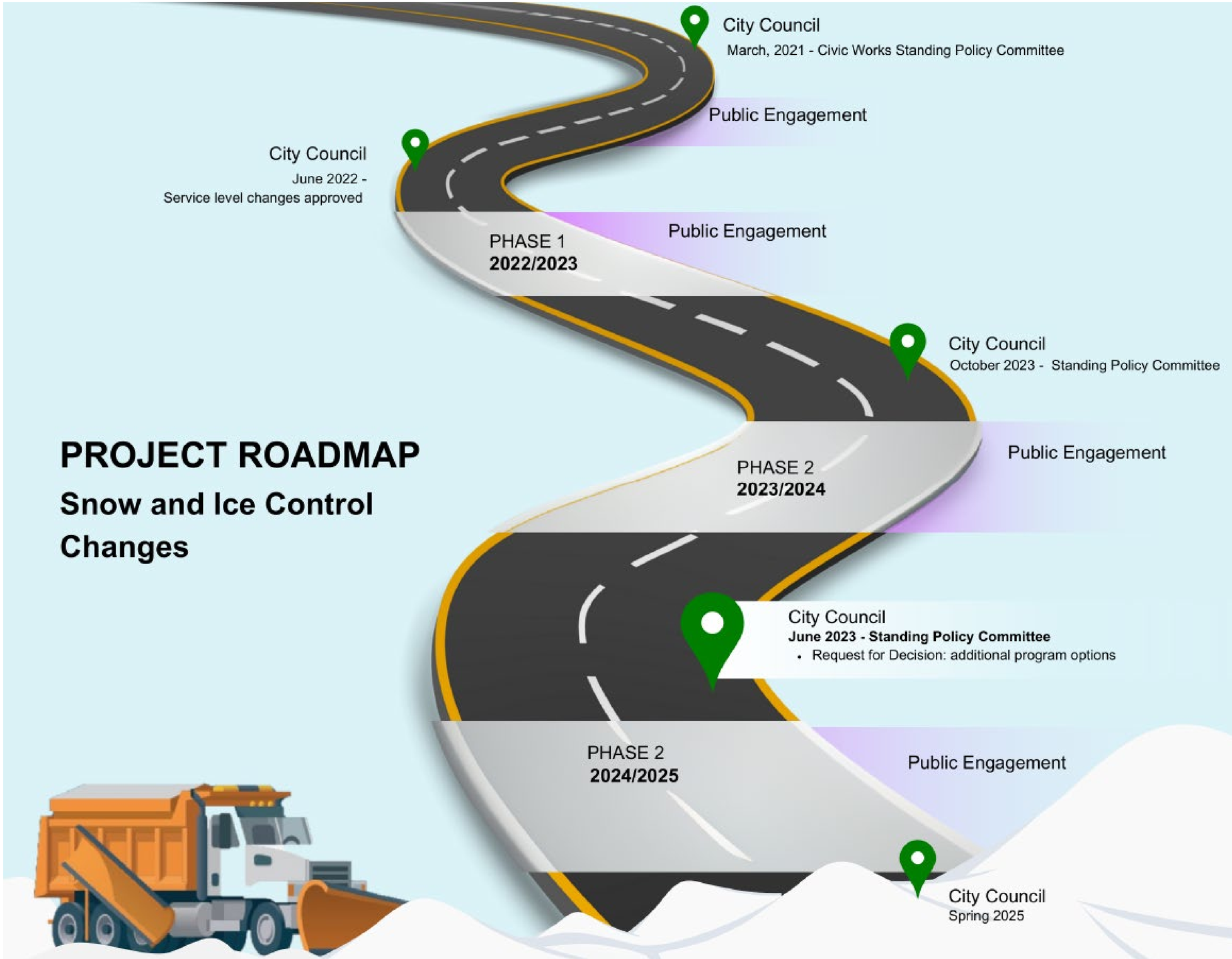
The Windrow Assistance Service **pilot** supports those with mobility and accessibility challenges related to navigating windrows. The service provides and option for those who do not have an alternative solution.

Contact 311 for late subscription.

CITY OF Lethbridge

PROJECT ROADMAP

Snow and Ice Control Changes



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