City of Lethbridge Street Sweeping Service Level Update

Governance SPC

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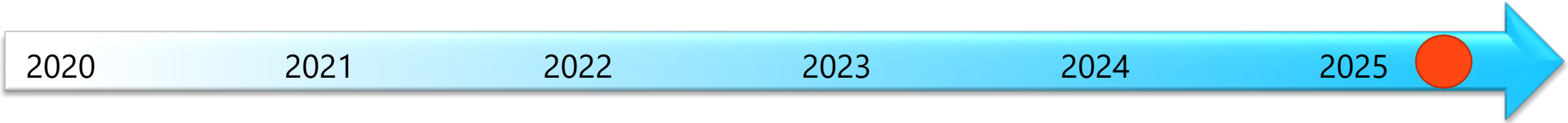
Project Background



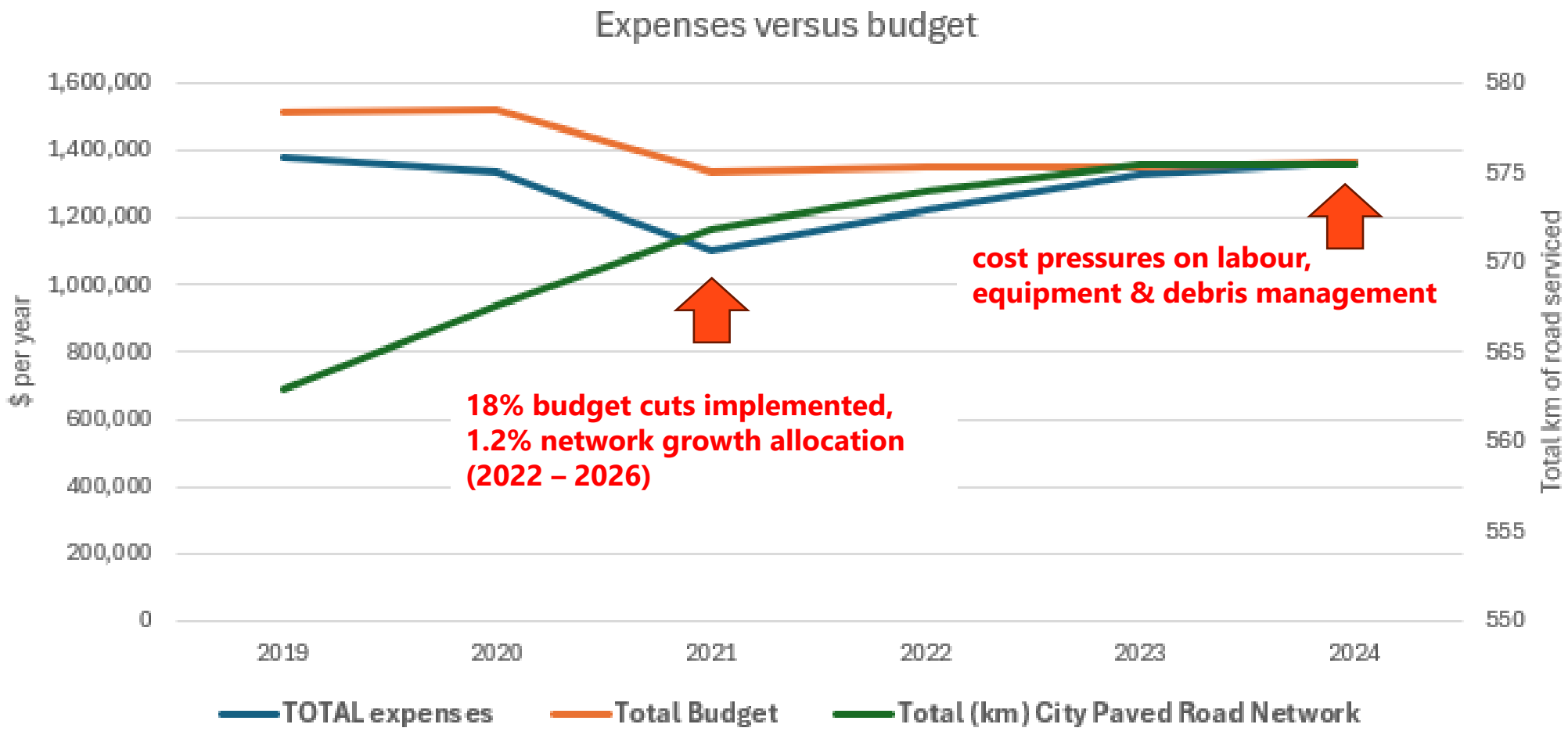
Project timelines

Spring 2020	–	KPMG report recommendations
December 2020	–	Sweeping budget reduction (18%) and adjustment of service level
March 2021	–	Service level reviews presented to Civics Works SPC
June 2022	–	Presentation to Civic Works SPC/ Council
November 2022	–	Operating budget approval (1.2% network growth 2022-2026)
Spring 2025	–	Update on adjusted sweeping service level and budget

What we did…

- Not completing spring sweeping areas or completing at a lower quality standard,.
- Improving the management and recycling of sweeping debris to limit disposal cost
- Reduction of 2 rental street sweepers (7 Sweepers 2020 – 5 Sweepers 2021)
- Elimination of windshield wiper notification and door hangers for spring sweeping
- Significant reduction in summer day sweeping services
- Optimizing the number of passes/street for residential spring sweeping services-

Financials today



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Satisfaction and Parking Enforcement

The 2022 Community Satisfaction survey indicated that satisfaction with" Maintenance, cleaning and upgrading of streets and sidewalks" has **decreased from 83% (2020) to 75% (2022) satisfied while the importance of those services has increased from 97% (2020) to 99% (2022). Therefore, maintenance, cleaning and upgrading of streets and sidewalks is identified as a possible primary area for improvement.**

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Options

Option 1

- Maintain the adjusted service levels approved on December 14, 2020 for the 2021 budget period for all sweeping programs with existing funding within the 2023-2026 Operating Budget
- Incorporate inflationary factors within the base 2027 and 2028-2031 Operating Budget deliberations to ensure that service levels approved by Council could be maintained.

Option 2

- Add the 18% (up to $250,000 due to additional road growth and inflation that have occurred since 2021) reduced during the December 14, 2020 for the 2021 budget period into the sweeping budget and service levels can be brought back to similar standards as prior to 2021.
- Incorporate inflationary factors within the base 2027 and 2028-2031 Operating Budget deliberations to ensure that service levels approved by Council could be maintained.